

# **Spray Equipment & Service Center, LLC**

## **Industrial Coating Systems Technician**

### **Summary**

The Industrial Service Technician position is responsible for the repair and servicing of new and used equipment with exemplary customer service satisfaction.

At Spray Equipment & Service Center, we are dedicated to promoting positivity, establishing trusted connections, encouraging innovative thinking, and being driven to serve. Our culture revolves around these values of positivity, trust, innovation, and commitment to growth. These core values define our culture and are integral to our success. Spray Equipment is a recognized leader in the industrial paint and coating industry, setting us apart from our competitors. We believe in supporting each other and fostering creativity. Our team thrives on mutual respect and a shared commitment to these values.

### **JOB DUTIES**

- Diagnose equipment issues using advanced troubleshooting methods, including electrical testing, pneumatic/hydraulic analysis, and mechanical inspection to accurately identify root causes.
- Calibrate, tune, and optimize spray, pump, and coating equipment to meet manufacturer specifications and customer performance requirements.
- Perform preventive maintenance services, documenting inspections, part replacements, and performance adjustments to extend equipment longevity and minimize customer downtime.
- Assemble custom configurations of paint, coating, or finishing systems based on project plans, customer specifications, or engineering drawings.
- Test repaired equipment under operating conditions to verify safe function and ensure all performance standards are met before returning to customers.
- Lead or support full-scale equipment installations, including layout, anchoring, electrical/pneumatic connections, and system startup.
- Coordinate with subcontractors, electricians, or facility personnel during installation projects to ensure smooth workflow and compliance with site requirements.

# **Spray Equipment & Service Center, LLC**

## **Industrial Coating Systems Technician**

- Provide on-site technical support and emergency service, troubleshooting urgent equipment failures to reduce production interruptions for customers.
- Train operators and maintenance staff on proper use, cleaning, calibration, and care of equipment to help customers operate more efficiently.
- Communicate clearly with customers about repair findings, recommended solutions, and long-term maintenance strategies in a professional and approachable manner.
- Document all service activities in detail, including parts used, time spent, diagnostic notes, and follow-up recommendations.
- Maintain an organized service vehicle, tool inventory, and work area, ensuring tools and equipment are calibrated, in good condition, and ready for deployment.
- Assist in evaluating new products or technologies by providing field performance feedback to management and vendors.
- Collaborate with the service and sales teams to identify potential equipment upgrades, preventative maintenance plans, and opportunities to improve customer satisfaction.
- Participate in continuous improvement initiatives, suggesting ways to improve service efficiency, repair processes, or safety procedures.
- Perform all work in strict compliance with OSHA, facility, and company safety protocols, including proper PPE use and lockout/tagout when required.
- Identify potential safety hazards at customer sites and communicate findings or recommendations to appropriate personnel.

### **REQUIRED EDUCATION AND EXPERIENCE**

- High School diploma or equivalent.
- Two years' experience in the mechanical field or related field is preferred.
- Troubleshooting skills

# **Spray Equipment & Service Center, LLC**

## **Industrial Coating Systems Technician**

- Ability to communicate basic information in a professional, polite and courteous manner.
  - Attention to detail.
  - Ability to manage multiple tasks at the same time
  - Valid driver's license and a clean driving record.
  - Demonstrated strong mechanical aptitude, including the ability to work with tools, equipment, and mechanical systems.
  - Proficiency in Microsoft Office Suite (Excel, Word, Outlook) for documentation, reporting, and communication.
- 
- Willingness and ability to travel extensively (50-90%), including overnight stays and weekends.
  - A self-starter who demonstrates the ability to work independently and with minimal supervision.

### **OTHER DUTIES**

Please note this job description is not designed to cover or contain a comprehensive listing of activities, duties or responsibilities that are required of the employee for this job. Duties and responsibilities may change at any time with or without notice.