

General Office Clerk
Job Description

Department Name: Billing and Payroll	
Reports to: Billing Director	

## **General Purpose:**

To provide support to intake and billing team. Work involves compiling and tabulating data; checking documents for accuracy; transporting documents; and maintaining files. Works under general supervision with moderate latitude for the use of initiative and independent judgment.

#### **Essential Functions:**

- Obtain information relating to patient eligibility; prepare related forms and documents; and maintains files and records.
- Performs data entry, retrieval, and data searches; and compiles and tabulates data.
- Completes other assignments as requested and assigned.
- May have access to personal health information ("PHI") necessary to fulfill the above duties and responsibilities. Access to use and ability to disclose PHI is further defined by each organization/department.

#### **Minimum Education & Experience Requirements:**

- High School Diploma or equivalent.
- One (1) year experience in healthcare, temporary help, or related industry.

### Knowledge, Skills & Abilities Required:

- Proven organizational skills and detail orientation.
- Ability to multi-task, work under pressure with changing priorities and short deadlines, and effectively handle a heavy workload.
- Ability to effectively communicate, both orally and in writing, with clinical and non-clinical personnel.
- Proficient in current company software programs.

# **Working Conditions & Physical Effort:**

- Work is normally performed in a typical interior/office work environment.
- Ability to work flexible schedule and/or evening hours as needed.
- Ability to sit in front of CPU for long periods of time.
- Physical activity is sedentary and may require occasional lifting or carrying up to 10 lbs.

#### **ACKNOWLEDGMENT:**

I have reviewed my job description and agree to perform all duties mentioned to the best of my ability. I understand my job duties may change as the needs of the organization change. I further agree to notify my immediate supervisor if I am unable to complete any of my job duties in a timely manner.

Key		
Occasionally	Activity/conditions exist 0-2.5 hrs/day or up to 30%	
Frequently	Activity/conditions exist 2.5–5.5 hrs/day or over 30%	
Constantly	Activity/conditions exist 5.5+ hrs/day or over 60%	
Sedentary	Lifting/carrying up to 10 lbs	
Light	Lifting/carrying/pushing/pulling up to 20 lbs	
Medium	Medium Lifting/carrying/pushing/pulling up to 50 lbs	
Heavy	Lifting/carrying/pushing/pulling over 50 lbs	
Very Heavy	Lifting/carrying/pushing/pulling over 100 lbs	

Name	Signature	Date